

## CANS Recertification Process

**Praed sends out automated email notifications for users in advance of upcoming recertification dates**

**What do I need to do in order to recertify for CANS? – It depends on how you were initially trained in CANS.**

### Did you take your initial CANS training on-line through Praed?

- For individuals who took the online training and certification test AND are recertifying within 365 days of the initial account creation on line, simply log back in to Praed website (<https://www.tcomtraining.com>), access the online module and recertification test, and take the recertification exam.
- If 365 days have past, your account access will have expired. You will need to get a new access code in order to re-access the on-line training module and take the test to recertify. The link for the “CANS On Line Training Access and Quick Guide” is on the DMH website under the Training and Workforce Development/CANS page - <https://dmh.lacounty.gov/for-providers/clinical-tools/training-workforce-development/cans/>

\* Remember, your 365 day account expires from the date you used your access code to created your account, not the date of your CANS certification. Please give yourself enough time cushion to recertify.

### Did you take your initial CANS training in person at a live training?

In order to take the recertification exam, it will be necessary to obtain a new access code for the online training module and take the test to recertify. The link for the “CANS On Line Training Access and Quick Guide” is on the DMH website under the Training and Workforce Development/CANS page - <https://dmh.lacounty.gov/for-providers/clinical-tools/training-workforce-development/cans/>

Your new account access will remain open for 365 days for your next renewal.

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